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February 2, 2026

The Honorable David P. Steiner  
Postmaster General  
United States Postal Service  
475 L'Enfant Plaza SW  
Washington, DC 20260

Dear Postmaster General Steiner:

In recent years, I have written to your predecessor to warn of the potential for service disruptions in Southwest Michigan associated with the United States Postal Service's (USPS) "Sort and Delivery Center" (S&DC) consolidation and realignment. Recent constituent reports describing significant mail delays suggest my concerns have proven well founded. It appears that postal realignment in the Kalamazoo area may have negatively contributed to the reliability of mail delivery.

I have great respect for the dedication and hard work of postal employees serving our community, but I do continue to question the effectiveness of the S&DC in meeting the needs of the region. Although winter weather activity has impacted parts of the area, it is troubling that expected delivery standards can be so easily compromised by a "one-size-fits-all" system that may not adequately account for the realities of rural areas. Many residents of Michigan's Fourth Congressional District—particularly seniors—depend on timely delivery of medications, bills, and financial documents, making consistent service essential.

As I continue to encourage constituents to share their experiences, I respectfully request your commitment to restoring dependable delivery standards in the Kalamazoo area. I also ask that you publicly identify the underlying causes of these delays so that we can work collaboratively toward effective and lasting solutions.

Previous correspondence from USPS has been unsatisfactory. I am hopeful your new leadership will bring change in this respect, especially concerning these challenges impacting Michigan's Fourth Congressional District. Thank you for your attention to this important matter and I look forward to your response.

Sincerely,



Bill Huizenga  
Member of Congress